

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE



Participants:

- | | |
|---|----------|
| 1. Prof. Dr. Nasir Chaudhary
Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | Chairman |
| 2. Dr. Umar Nazir
Assistant Professor of Plastic Surgery Mayo Hospital Lahore | Member |
| 3. Dr. Sana Farooq
Senior Registrar Neurology Department Mayo Hospital Lahore | Member |
| 4. Mr. Azeem Butt
Deputy Drugs Controller Mayo Hospital Lahore | Member |
| 5. Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller Mayo Hospital Lahore | Member |

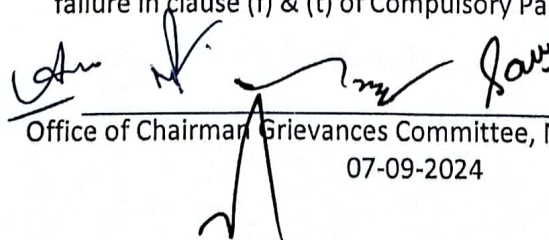
Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

ITEM NO. 01: GRIEVANCE SUBMITTED BY M/S NATIONAL ENTERPRISES (A014 SUTURES & LIGATURES)

GRIEVANCE DETAIL: The firm submitted the grievance with reference to TEC result that shows that its Bid is Non responsive in Part A due to Expired 'Valid drugs manufacturing license (for manufacturers) / valid drugs sale license & valid establishment registration certificate (for sole agents)' and 'Four pack of samples for evaluation by the technical committee (samples must be of commercial pack). The result of end user evaluation shall be treated as knock down criteria'. The firm claimed to attach Valid drugs manufacturing license (for manufacturers) / valid drugs sale license & valid establishment registration certificate (for sole agents) and Sample evaluation report with end user recommendation. The firm requested to consider documents and review the decision in the best public interest.

Decision: Mr. Nadir Hussain, Regional Sales Manager of M/S National Enterprises pleaded the case before the grievances committee. The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in clause (f) & (t) of Compulsory Parameters. The firm's representative


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stated that it has applied for renewal of Establishment Certificate on July 2023 before expiration of Establishment Certificate and attached receipt of application and vouchers. The firm's representative stated that the samples were expensive, and the firm did not provide samples. The firm shared a dubious undated letter regarding sample evaluation report issued by Dr. Azam Niaz, HoD Neurosurgery but the report did not contain signatures of Technical Evaluation Committee. **The committee decided to uphold the decision of Technical Evaluation Committee.**


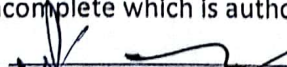

ITEM NO. 02:

GRIEVANCE SUBMITTED BY M/S AKRAM BROTHERS & SONS (A014 SUTURES & LIGATURES)

GRIEVANCE DETAIL:

The firm submitted the grievance that it is the sole distributor of WEGO SUTURES in Pakistan. The firm claimed that WEGO Sutures is one of the biggest quality sutures suppliers in the world. This company maintains all necessities according to the international health standards. All its products are registered in all international health organizations and has all certificates such as ISO, CE 0123, F.D.A. etc. (USA F.D.A Approved Reg. No. K 080684 and K 073614). Raw material of WEGO Sutures is being imported from the same source as of Ethicon and B-Braun. The firm added that Suture Needles are being used from MANI Japan and FSSB Germany. Raw material of Black Silk, Prolene Polypropylene, Polyglycolic Acid, Polyglactin, and Polydioxanone are being used from Pearsalls (UK), Nesco (Japan), Samyang Corporation (Korea), Metabiomed Co. Ltd (Korea) and Alfresa (Japan).

The firm stated that most items of WEGO Sutures have been rejected in Technical Meeting of Mayo Hospital by end user for T.E. 11,13,15,17,20,23,24,25,26,29,30,34,37,38,39. The firm claimed that sutures are being supplied almost in all main Government and Private Hospitals of Pakistan like Holy Family Hospital, Punjab Institute of Cardiology, LGH, Services Hospital, KPK MCC All hospitals, and didn't get any technical complain from those institutes and have never been rejected technically. Moreover in Part A compulsory Parameters it is objected that firm's parameter (d) is incomplete which is authorization letter. The firm claimed that it had already

 
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attached authorization letter in the bidding documents & providing again. The firm also claimed that WEGO Sutures are being supplied in Pakistan at lowest rates with good quality so that maximum needy patients can be obliged.

Decision:

The firm's representative was absent. The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in clause (d) of Compulsory Parameters. The firm submitted an authorization letter issued by M/S Foosin Medical with the grievance letter. The committee decided to declare T.E. 2,3 4, 7, 8, 9, 10, 11, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 36, 37, 38, 39, 40, 41, 42 & 44 responsive in clause (d) of Compulsory Parameters while rest of items remained non-responsive in clause (d) as these were not mentioned on authorization letter.

ITEM NO. 03:

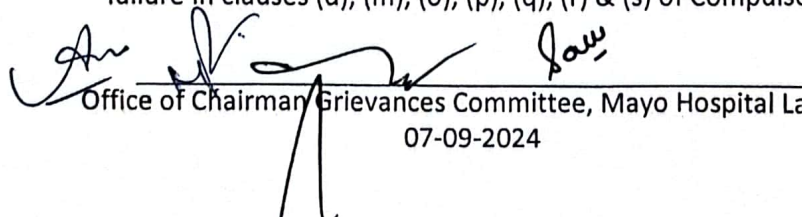
GRIEVANCE SUBMITTED BY M/S ESSITY PAKISTAN LTD. (A014 SUTURES & LIGATURES)

GRIEVANCE DETAIL:

The firm submitted the grievance on the evaluation report for the tender. The firm requested to review its document provided on page no. 57, as the firm claimed that it is not any distributor or supplier but a company itself, which doesn't require any special authority letter, because the firm directly participated in the tender. (Serial # 46,58,62,63). The firm also requested to consider its agreement with Smith & Nephew for item serial # 52 & 108. The firm then requested to review its document provided on page no. 179 for serial # 46. The firm also requested review its document provided on page no. 267 for serial # 52& 108, review document provided on page no. 202 for serial # 58, document provided on page no. 177 for serial # 62 & 63 and document provided on page no. 21 last para.

Decision:

Mr. Tanvir, Institutional Sales Representative of M/S Essity Pakistan Ltd. pleaded the case before the grievances committee. The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in clauses (d), (m), (o), (p), (q), (r) & (s) of Compulsory Parameters and


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failure in Sample Evaluation for T.E. 46 & 108. The firm's representative claimed that M/S Essity is a local manufacturer and does not require any authority letter. The committee observed that the firm has quoted imported items and are not locally manufactured. The firm failed to provide an authority letter required under clause (d) of compulsory parameters. The committee further observed that the firm has attached a single page for undertakings required clauses (o), (p), (q) & (s) and failed to provide separate undertakings required under clauses (o), (p), (q), (r) & (s). **The committee decided to uphold the decision of the Technical Evaluation Committee.**


ITEM NO. 04:

GRIEVANCE SUBMITTED BY M/S KASBN INTERNATIONAL (A014 SUTURES & LIGATURES)

GRIEVANCE DETAIL:

The firm submitted the grievance on the evaluation report for the tender. The detail is given below;

SR#	Reason for Rejection	FIRM STANCE
d.	Authority letter for participation in tender at Mayo Hospital Lahore not attached	We have attached authority letter with our technical offer please review our technical offer again. (Same is attached herewith for your perusal).
e.	Signed terms and conditions of the bidding documents and acceptance of bid validity period (180 days) not attached	We have attached dully signed & stamped terms and conditions of the bidding documents. The bid validity period is as per tender documents which is mentioned in our technical offer please review it again. (Copy of bidding documents sign/ stamped and bid validity acceptance letter is attached herewith for your perusal).
g.	Valid drug registration certificate/Drug Enlistment certificate in the name of bidder, whichever applicable as per Medical Devices rules 2017 of the quoted product issued by DRAP Pakistan not attached	We have already applied for enlistment of the product in DRAP which is attached with our technical offer please review our technical offer again. (copy of the same is attached herewith for your perusal).
h.	Valid GMP certificate of Valid satisfactory GMP Inspection report issued by DRAP (for local manufacturer) not attached	We are sole distributor of foreign manufacturer so this clause is not applied on our bid.


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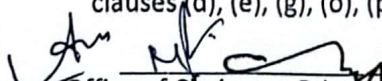
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o.	The firm will submit undertaking on Rs,100 stamp paper that none of its supplied batch in private and public sector has been declares spurious/adulterated by DTLs of the Punjab any competent lab since last 3 years till the closing date of Tender document submission not attached	Our quoted item is not fall in medicine category so this clause is not applied on our bid.
p.	Undertaking regarding Non declaration of any spurious / Adulterated batch of quoted item manufacturer / supplied by firm by DTLs of the Punjab Competent Lab on valid Rs. 100 stamp paper duly verified by notary public not attached.	Our quoted item is not fall in medicine category so this clause is not applied on our bid
q.	The firms will submitted undertaking non Rs. 100 stamp paper legalized / notarized that firm has not been prosecuted by provincial quality control board (PQCB) on the offense of spurious / adulterated medical devices not attached.	We are attaching herewith required undertaking.
r.	The firm undertakes currently it is not blacklisted/debarred by Mayo Hospital Lahore on valid Rs.100 stamp paper duly verified by notary public not attached.	We are attaching herewith required undertaking.
s.	The firm will undertake on notarized stamp paper Rs. 100 that the firm will be bound to supply the stock in compliance to SRO 470(1)/2017 subject to requirement of the department.	We are attaching herewith required undertaking.
t.	Four pack of samples for evaluations by the technical committee (samples must be commercial pack). The result of end user evaluation shall be treated as knock down criteria. Not provided	Our quoted items are already used in your good hospital since many years to till date. If department still need sample we are ready to submit samples for evaluation.

Decision:

Mr. Ahmad Faraz, Sales Executive of M/S KASBN International pleaded the case before the grievances committee. The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in clauses (d), (e), (g), (o), (p), (q), (r), (s) & (t). The firm's representative showed


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letter authorization issued by Nouvag Switzerland. The firm's representative stated that the bidding document is signed by the firm's representative having initials within firm's stamp. The firm further stated that it has applied for registration with DRAP and failed to provide valid registration/ enlistment certificate. **The committee decided to uphold the decision of Technical Evaluation Committee due to failure in Compulsory Parameters.**

ITEM NO. 05:

GRIEVANCE SUBMITTED BY M/S MEDIC ALLY (PVT) LTD. (A014 SUTURES & LIGATURES)

GRIEVANCE DETAIL:

The firm submitted the grievance that it has quoted the product as per tender required documents. The firm stated that as per requirement, it submitted the authority letter of its representative for Mayo Hospital in the bid but was non-responsive due to the requirement of an authority letter from the manufacturer. The firm has claimed to submit the authority letter from the manufacturer for this tender. The firm added that it submitted the annual financial turnover for the last three financial years in the bid. The firm argued that it is the sole agent of a foreign manufacturer and have submitted a financial turnover of up to 183 million and has been resubmitted with the grievance. The firm also claimed to submit the notarized affidavit regarding commitment to supply the stock in compliance with SRO 470(I)/2017, subject to the requirements of the department.

Grievance against M/S Treu Dynamic

The firm submitted some observations regarding the technical evaluation report of M/s Treu Dynamic International (Pvt.) Limited. The firm claimed that M/s Treu Dynamic International (Pvt.) Limited has quoted SR # 47, 48, 55, 71, 73, and 80, blades, plates, Meek gauzes manufactured by Humecca, Netherlands, which are not as per the bidding documents and the advertised knockdown criteria. The firm claimed that it is duly registered with the Drug Regulatory Authority of Pakistan (DRAP) for Humecca products, as confirmed by the documents attached in bid submission. The firm claimed that as per the tender requirements, DRAP registration is mandatory, and bids


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not meeting this criterion should be disqualified. Treu-Dynamic International (Pvt.) Ltd. does not possess the required DRAP registration for Humeca products, making them ineligible under the knockout criteria. The firm then referred to experience of the quoted product and claimed that it has been providing Humeca products across Pakistan, including fulfilling orders in the last tender for Mayo Hospital. Therefore, it is unclear how Treu-dynamic International (Pvt.) Ltd. could have submitted purchase orders for the quoted Humeca items from public sector institutions.

Decision:

Mr. Zohaib Aslam, Senior Sales Engineer of M/S Medic Ally (Pvt.) Ltd. pleaded the case before the grievances committee. The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in clauses (d), (i) & (s) of Compulsory Parameters. The firm's representative provided an affidavit required under clause (s) of compulsory parameters. The committee observed that the firm attached single pages of financial tax return but did not contain any details about Annual Financial Turnover but failed to present details of turnover and an authorization letter issued from the Principle M/S Humeca Netherlands. **The committee decided to uphold the decision of Technical Evaluation Committee.**

Grievance against M/S Treu Dynamic

Mr. Amir, Regional Manager of M/S Tueu Dynamic defended the case before the Grievances Committee. The defendant presented a Manufacturer's authorization issued from Humeca Netherlands declaring Treu Dynamic as its authorized sole distributor. The defendant also stated that M/S Humeca Netherlands has discontinued its agreement with M/S Medic Ally. The petitioner claimed that the defendant does not have DRAP registration of Humeca products that also could not be provided by the defendant. The petitioner further committee further observed that M/S Treu Dynamic does not have sufficient three years experience required under clause (n) of compulsory parameters. The committee observed that the defendant does not have sufficient experience of T.E. 47, 48, 55, 71, 73 & 80 to qualify


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requirements of clause (n) of compulsory parameters. The committee observed that the defendant does not have sufficient experience and registration, due to which T.E. 47, 48, 55, 71, 73 & 80 stands non-responsive.

ITEM NO. 06:

GRIEVANCE SUBMITTED BY M/S MULLER & PHIPPS PAKISTAN (PVT) LTD. (A014 SUTURES & LIGATURES)

GRIEVANCE DETAIL:

The firm submitted the grievance that its bid has been rejected due to misunderstanding. The firm claimed that it is the only importer/indenter and authorized distributor of Johnson & Johnson for which the Distribution agreement copy is attached. The firm claimed that Distributors and importers/indenters of Foreign agents are authorized by Specialized Healthcare Govt. of the Punjab and is being followed by all the Govt hospitals of Punjab due to which the firm is responsive in all Govt. hospital tenders 2024-25 i.e. LGH, Jinnah burn center, CMH, and Specialized Healthcare etc. The firm added that it is in the information of DRAP that it is authorized by Johnson & Johnson to sell sutures and other wound closure devices. The firm argued that if it is financially strong, ethical and well trusted then why it is not considered to participate and compete in Suture tender. The firm quoted that it has quoted world best and leading Suture brands of Johnson & Johnson Ethicon which are Surgeons Trusted sutures for wound closure and for better Patient outcome. The firm added that it has quoted Vicryl Plus Antibacterial suture which minimizes risk of infections to have better impact on hospital's annual budget and thus cost saving and to get better patients' outcomes as well.

The firm added that it has quoted items T.E # 48,51,54,57 which are world-renowned products of M/S. ConvaTec, that have been marked non-responsive in the TAC Report due to not submission of sole agency agreement. ConvaTec is the market leader brand for Quality Products. Quoted products are used in Major Institutions including Mayo Hospital Lahore with no complaint and fine result. The firm stated that due to some inevitable reasons, it could not submit sole agency agreement on time which is available. The firm added that as per TAC, item # 23, Prolene Polypropylene


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1-RB) is not recommended by end user, Ethicon has the best quality suture for better patient outcome. Prolene (Leading Brand world widely) size 1 is first choice in Abdomen closure at this hospital and other hospitals because of some following unique/important feature including High bursting strength to avoid Dehiscence, Less memory and better handling due to Relay packing, Needle remains sharp after multiple passes, Ribbed (Linning Inside and outside curvature) needle holds Needle holder strongly and Needel does not slip and hence safe to protect vital organs during wound closure. The firm claimed that its quoted Prolene sizes and Item # 24,25,31 have been recommended by respected Tech committee. The firm requested to re-evaluate the Prolene size 1 item# 23 and consider responsive for better patient outcomes.

Decision:

Mr. Faraz, Senior Product Specialist of M/S Muller & Phipps Pakistan (Pvt) Ltd. pleaded the case before the grievances committee. The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in compulsory parameters for clauses (d), (f), (i) & (j) for all quoted items and (n) for T.E. 49, 51, 54 & 57. The firm's representative failed to show authority letter from M/S Johnson & Johnson and M/S Conva Tec rather it attached a letter of authorization by Conva Tec addressed to DRAP, with the grievance letter. The firm also failed to provide FBR tax returns for the years 2022 & 2023. The firm also failed to provide valid sole agency agreements required under clause (j) of Compulsory Parameters. **The committee decided to uphold the decision of Technical Evaluation Committee.**

ITEM NO. 07:

GRIEVANCE SUBMITTED BY M/S MEDISERVE (A014 SUTURES & LIGATURES)

GRIEVANCE DETAIL:

The firm submitted the grievance that it participated in the procurement process for NPWT Dressing set for abdomen and have been declared non-responsive on the conditions/grounds which are not even the part of evaluation criteria. The firm claimed that in the past years it has not only won the bid of the same item but successfully supplied same item to the hospital.


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The firm requested to qualify and declare responsive for NPWT dressing set for abdomen.

Grievance against M/S Gulfam Brothers

The firm claimed that M/S Gulfam Brothers does not bear 3-year experience of quoted product which is requirement under the bid document. Furthermore, the firm also showed apprehension about the turnover certificate.

Decision:

Mr. Amir, Sales Manager of M/S Mediserve pleaded the case before the grievances committee. The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in clauses (d), (g), (n), (o) and (r) of compulsory parameters. The firm's representative provided an authorization letter issued by 4L Health Co. Ltd China. The firm further provided undertakings required under clauses (O) & (r) created after the date of tender opening that were not accepted. The firm also failed to display three years experience of quoted item in the name of bidder required under clause (n) of compulsory parameters. **The committee decided to uphold the decision of Technical Evaluation Committee.**

Grievance against M/S Gulfam Brothers

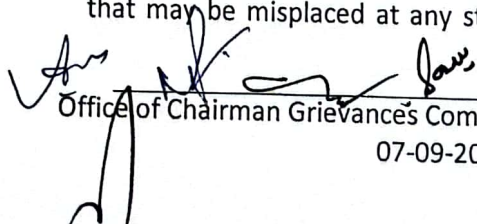
Mr. Mahmood Marketing Executive defended the case on behalf of M/S Gulfam Brothers. The petitioner claimed that the defendant does not have experience for T.E. 106 required under clause (n) of compulsory parameters. The committee observed that the grievance submitted by the petitioner is correct and **declared T.E. 106 quoted by M/S Gulfam Brothers non-responsive in clause (n) of compulsory parameters.**

ITEM NO. 08:

GRIEVANCE SUBMITTED BY M/S ANWAR & SONS (A014 SUTURES & LIGATURES)

GRIEVANCE DETAIL:

The firm submitted the grievance with reference to T.E. 2, 3, 7, 13, 20, 32, 38, 39, 67 and stated that the tender purchase slip was attached with the tender that may be misplaced at any stage. The firm claimed to attach a copy of


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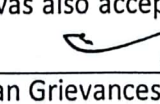
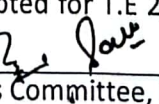
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tender purchase slip having receipt# 12950 dated 18 Apr 2024 with the grievance. The firm claimed that it has been mentioned in part A that "Authority Letter for participation in tender of Mayo Hospital Lahore" but this has not been mentioned that the same was required by the manufacturer, so the firm has attached an authority letter to assign its representative in tender. The firm argued that the agency agreement of principal manufacturer was attached with the tender and has arranged authority letter from principal manufacturer to participate in Mayo Hospital tender. The firm then claimed that Free sale certificates of quoted products were attached with tender vide page # 61-65, however, same are attached again with the grievance. The firm added that its quoted products are in International / European's market for last many years and being successfully used. Also, the quoted products are registered with DRAP. The firm offered to provide a reasonable quantity of samples free of charge for use to establish confidence in this product. The firm added that the quoted products are already in use at known military, government and private hospitals with satisfactory remarks. Most of the quoted products are already being used by Mayo Hospital Lahore. The firm has claimed to attach Purchase orders of different hospitals including Mayo Hospital Lahore, Hayatabad Medical Complex Peshawar, Rawalpindi Institute Of Cardiology Rawalpindi, Holy Family Hospital Rawalpindi, Sir Ganga Ram Hospital Lahore, DHA Hospital Kasur, PINS Hospital Lahore, Jinnah Hospital Lahore, Lahore General Hospital Lahore, Nishtar Burn Hospital Multan and PAEC General Hospital Lahore.

Decision:

Mr. Khuram Shahzad, Area Sales Manager of M/S Anwar & Sons pleaded the case before the grievances committee. The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in clauses (d), (c), (m), (o), (p), (q), (r) & (s) of compulsory parameters. The firm's representative stated that staff missed the tender receipt in the bid and provided the original receipt during the grievances committee which was accepted. The firm provided an authorization letter issued by M/S SMI AG Belgium that was also accepted for T.E 2, 3, 7, 13, 20, 32, 38 & 39. The firm





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then provide Free Sale Certificates for quoted products of SMI AG that was established on 29.5.2024 (after date of Tender Opening). The committee decided to uphold the decision of the Technical Evaluation Committee due to failure in compulsory parameter.

ITEM NO. 09:

GRIEVANCE SUBMITTED BY M/S GULFAM BROTHERS (A014 SUTURES & LIGATURES)

GRIEVANCE DETAIL:

The firm submitted the grievance with reference to technical report regarding T.E. 106 for which the Comfort Authority Letter was attached in the Technical Bid at Pages 6-8 and the copy of same has been enclosed. The firm added that the Bank Letter and Bank Statement at Pages 161-166 show the worth as per criteria. Finally, the firm stated that affidavits are already attached in bid on page 133-134.

Decision:

Mr. Mahmood, Marketing Executive of M/S Gulfam Brother pleaded the case before the grievances committee. The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in (d), (i), (o), (p), (q), (r) & (s). The decision of said agenda has already been taken under Agenda 7 in Grievance submitted by M/S Mediserve.

ITEM NO. 10:

GRIEVANCE SUBMITTED BY M/S CARDIAC CARE (A014 SUTURES & LIGATURES)

GRIEVANCE DETAIL:

The firm submitted the grievance with reference to the technical evaluation report and displayed reservations regarding Item no. 8,9,10,11,16,18,24,26,28,31. The firm claimed that it attached the authority letters of principals of the quoted items in the name of the Chief Executive Officer, Mayo Hospital Lahore and DTL reports too. The firm claimed that these sutures are manufactured in France and quoted sizes are of international standards. Moreover, the firm added that these sutures are used in different Government Hospitals like PIC, Lahore and many others without any complaints. The firm also claimed to have attached all references. The firm then stated that Items no. 13,15,34 have already been used in Mayo hospital without any complaints. Moreover, it has attached the authority

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letters of principles of the quoted items in the name of the Chief Executive Officer, Mayo Hospital Lahore. Regarding Items no. 25,27,30,32,33 the firm also claimed that it has attached the authority letters of principles in the name of the Chief Executive Officer, Mayo Hospital Lahore including 3 years of experience Letters with the grievance.

Decision:

Mr. Ali Aslam, Sales & Marketing Executive of M/S Cardiac Care pleaded the case before the grievances committee. The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in (d) and (n) of compulsory parameters. The firm's representative showed an invalid authority letter that was not accepted. The firm also failed to show sufficient experience to meet the requirements of clause (n) of compulsory parameters. **The committee decided to uphold the decision of the Technical Evaluation Committee.**

ITEM NO. 11:

GRIEVANCE SUBMITTED BY M/S TREU DYNAMIC INTERNATIONAL (A014 SUTURES & LIGATURES)

GRIEVANCE DETAIL:

The firm submitted the grievance that it participated in the annual tender for Procurement of Burn Disposables items for 2024-25 as the distributor for Principal Humeca. The firm added that its bid was rejected due to the absence of Sole Distributor letter. The firm claimed that it is the Sole distributor of its Principal (Humeca-Netherlands) for quoted items, for which the Sole distribution letter from Humeca for Mayo Hospital is attached for ready reference. The firm hoped that its sole distributor letters should suffice for the tender requirements and requested to reconsider its technical offer, given its extensive experience in supplying the same products to leading public and private hospitals throughout the year. The firm then stated that its bid was rejected due to the absence of Mayo Hospital-specific authorization letter for which the firm argued that as the sole distributor of its Principals in Pakistan, the distribution authorization encompasses all regions within the country, including Mayo Hospital, so the sole distributor letters for Pakistan should suffice for the tender requirements. The firm also offered to obtain and

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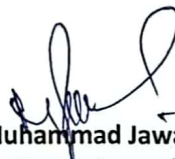


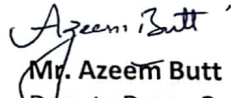
provide the specific authorization letter for Mayo Hospital promptly if this interpretation does not align with the evaluation committee's criteria.


Decision:


Mr. Amir, representative of M/S Treu Dynamic International pleaded the case before the grievances committee. The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in compulsory parameters in clauses (d) for all quoted items and (j) for T.E. 47, 48, 55, 71, 73 & 80. The firm's representative provided authorization letters from M/S Humeca Netherlands, M/A Anton Hipp GmbH Medical Germany, M/S Polytech Health & Aesthetics Germany, M/S Matrix Surgical USA, M/S Surgical Spain and M/S Eurofarm Italy which were accepted. The firm failed to show valid Sole Agency Agreement with M/S Humeca Netherlands. Regarding T.E. 47, 48, 55, 71, 73 & 80 of M/S Humeca, the committee has already taken decision in grievance submitted by M/S Medic Ally in Agenda No. 5. In conclusion T.E. 49, 53, 58, 62, 63, 64, 65, 66, 69, 70, 76, 77, 79, 81, 82, 83, 84, 85, 86, 87, 88, 103, 111, 112, 113, 114 & 115 stands responsive.

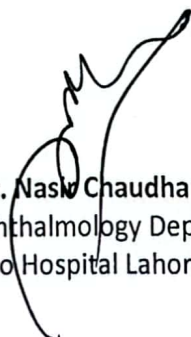
The meeting ended with vote of thanks to and by the Chair.


Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller
Mayo Hospital Lahore


Mr. Azeem Butt
Deputy Drugs Controller
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AMJ(P)
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21/7/24
13/9/24